

June 2, 2020

Communiqué

Culinary Services Announcements

As part of Willow Valley Communities' slow, phased re-opening, consistent with the goal of providing ways for Residents and Team Members to re-engage safely, Culinary Services is pleased to announce the following change to our current meal delivery service and the availability of additional dining options.

Move from Meal Delivery to Meal Pick-Up

*Effective **Monday, June 8***, the current meal delivery service will cease. On that date, Culinary Services will institute Resident meal pick-up (i.e., take out) for both breakfast and dinner. "There will be no delivery or (in-house) sit down dining available at this time. Wellness meals for individuals that are ill or in isolation can still be ordered through the Residential Nursing office.

Beginning with the Breakfast Meal on Monday, June 8 until further notice, meal pick-up hours are:

- Manor / Lakes / North
 - ◇ Breakfast Hours: Daily / 7:00 AM – 9:00 AM
 - ◇ Dinner Hours: Monday – Saturday / 4:00 PM – 6:30 PM (7:00 PM at North)
 - ◇ Sunday Hours: Dinner 11:00 AM – 1:45 PM (11:30 AM – 2:00 PM at North)
- Four Seasons
 - ◇ Breakfast Hours: 7:00 AM – 9:00 AM daily
 - ◇ Dinner: Monday – Saturday / 5:00 PM – 7:00 PM by pick-up reservation for Spring Run Residents only.
 - ◇ Sunday Hours: Dinner 11:30 AM – 2:00 PM by pick-up reservation for Spring Run Residents only. Call 717.464.8415 to reserve a time for pick-up.
- Vistas and Garden Apartments Continental Breakfast Hours: 7:00 AM – 8:30 AM

Cross-campus dining pick-up is not permitted at this time. To most effectively and efficiently manage the flow of Residents in the dining venues, please follow the schedule specific to your location, listed below:

**[Building Specific Table Inserted Here in
Printed Version Distributed to Residents]**

(over please)

Important Information:

- Only 25 Residents at a time will be permitted in various points in the dining venue. The flow will be managed by the host/hostess.
- Residents are asked to keep adequate distances from each other and to wear masks while waiting in the lobby and when in the dining venue.
- We are not allowing cross-campus dining pick-up at this time
- Culinary Services Team Members will be available to direct and assist Residents as they select food items that will be packaged to go.
- The breakfast fruit bar and evening salad bar will not be self-serve; instead, these items will be offered as pre-portioned options.
- Items that cannot be pre-packaged to go, such as dinner sides, will be portioned and handed out by Team Members. Residents will not serve themselves.
- Culinary Services Team Members will provide necessary condiments and will bag your meal to go at a table/bagging station that will follow meal item selection.
- Personal travel mugs and personal re-usable bags will not be permitted in the dining venues.

Lakes and North Café

Effective, Monday, June 8, the Lakes and North cafés will re-open to Residents for food purchases. Social distancing and masks are required and will be monitored by the Culinary Team.

- Café hours are 11:00 AM – 1:30 PM, Monday – Saturday.
- The dining room will be closed for seating.
- All food items will be grab and go.
- The grill will remain open and will offer a variety of food selections.
- Pre-made salads and sandwiches and pre-portioned sides will be available for purchase along with soup, desserts, and beverages.

Market Place at Lakes and The Overlook at North Re-Open with Limited Hours

- Hours of Operation: 10:00 AM – 2:00 PM, Monday through Friday
- Full beverage menu, sandwiches and salads, Corner Sweet cookies, cupcakes, and muffins – all grab and go only.
- Staple items, including milk, eggs, butter, and soup, will be available for purchase.
- No in-house seating will be available at this time.
- Strict social distancing is required and will be monitored when waiting in line and when placing and picking up your order. Masks are required.

Coming Soon! “Local Table Curbside”

While The Clubhouse remains closed, we are busy planning a curbside pick-up option featuring locally sourced ingredients and menu selections designed and prepared by Local Table Executive Chef, Josh Manny.

- Beginning on Friday, June 19, **Local Table Curbside Pick-up** will be available by reservation on Friday and Saturday evenings from 4:45 PM – 6:45 PM.
- Menus will change weekly and will be available on the Resident Intranet and the Willow Valley *Living Forward* App.
- Detailed information describing how to order Local Table Curbside will be included in a separate Communique scheduled for Tuesday, June 9. Keep an eye out for this exciting new meal option!

Sharon— Sharon Habanec, Vice-President of Culinary Services