



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: June 23, 2020
Subject: Positive COVID-19 Team Member at The Glen

A Team Member working at The Glen has tested positive for COVID-19. The Team Member's last day of working at Willow Valley Communities was on June 17.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities has conducted its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Team Member may have had direct close contact in our communities within a specified period.

The tracing process revealed that one Team Member had direct close contact with the COVID-19 positive Team Member. Residents (and/or their POAs) who had contact with and were exposed to the COVID-19 positive Team Member will be notified. Those Residents will be closely monitored and continually assessed for signs and symptoms of COVID-19. The Team Member who had close contact with the COVID-19 positive Team Member will be notified and will be asked to follow government health agency protocols for self-monitoring and daily screening. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which the COVID-19 positive Team Member worked.

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.