



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: June 23, 2020
Subject: Positive COVID-19 Resident at The Glen

A Resident at The Glen has tested positive for COVID-19. Prior to the COVID-19 diagnosis, the Resident was transferred to Lancaster General Hospital/Penn Medicine for an unrelated medical concern, where a COVID-19 test was subsequently conducted and the positive test result was returned. The Resident, who is asymptomatic for COVID-19, remains at the hospital for treatment.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities has conducted its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Resident may have had exposure that requires additional risk mitigation.

Residents (and/or their POAs) who had contact with and were exposed to the COVID-19 positive Resident will be notified. Residents will be closely monitored and continually assessed for signs and symptoms of COVID-19. Team Members who had close contact with the COVID-19 positive Resident will be notified and will be asked to follow government health agency protocols for self-monitoring and daily screening. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which the COVID-19 positive Resident resides.

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.