COVID-19 Advisory



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO

Date: May 9, 2020

Subject: Positive COVID-19 Team Member at Lakeside

A Team Member working at Lakeside has tested positive for COVID-19. The Team Member's most recent day of work at Willow Valley Communities was on May 4.

Willow Valley Communities is following protocols for contact with appropriate government agencies. Willow Valley Communities has completed its contact tracing protocols to ascertain known person (Residents and/or Team Members) with whom the affected Team Member had direct close contact in the community within a specified period. Residents who have had close contact with the COVID-19 positive Team Member will be notified. Those Residents will be closely monitored and continually assessed for signs and symptoms of COVID-19. Team Member(s) who have had close contact with the COVID-19 positive Team Member will be notified and will be asked to follow government health agency protocols for self-monitoring and daily screening. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which the COVID-19 positive Team Member worked.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020.

For the health and safety of all Residents and Team Members, please remember to abide by proper social distancing and masking guidelines – key to slowing the spread of COVID-19. Social distancing means physical separation of people – putting space between yourself and others by keeping at least six feet apart. Willow Valley Communities has been asking Residents to practice social distancing since it was first recommended by the Centers for Disease Control as a key precaution to help prevent transmission of COVID-19. As we've said before, maintain six feet of distance between yourself and others, and wear your masks at all times when in public spaces of our communities – indoors or outdoors.