



## COVID-19 Advisory

**To:** Willow Valley Communities Residents  
**From:** Dennis W. Griest, President and CFO  
**Date:** May 1, 2020  
**Subject:** Positive COVID-19 Team Member at The Glen

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A Team Member working at The Glen has tested positive for COVID-19. The source of this Team Member's COVID-19 exposure is known, and is not affiliated with Willow Valley Communities. The Team Members last day of working at Willow Valley Communities was on April 20.

Willow Valley Communities is following protocols for contact with appropriate government agencies. Willow Valley Communities' contact tracing protocols have identified every known person with whom the affected Team Member has had direct close contact in the community. That tracing process determined that no other Team Members had direct close contact with the COVID-19 positive Team Member. Residents who have had close contact with the COVID-19 positive Team Member will be notified. Those Residents will be closely monitored and continually assessed for signs and symptoms of COVID-19.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020.

For the health and safety of all Residents and Team Members, please remember to abide by proper social distancing guidelines – key to slowing the spread of COVID-19. This means physical separation of people – putting space between yourself and others by keeping at least six feet apart. Willow Valley Communities has been asking Residents to practice social distancing for several weeks, since it was first recommended by the Centers for Disease Control as a key precaution to help prevent transmission of COVID-19. As we've said before, maintain six feet of distance between yourself and others.