

April 1, 2020

# Communiqué

## Coronavirus Updates

Willow Valley Communities continues to monitor developments regarding the Coronavirus (COVID-19) and adapt to new guidance. At this time, there are no known cases of COVID-19 at Willow Valley Communities. In addition to the many existing precautions communicated previously, we are making the following new announcements:

- **Resident Name Tags Required** – In an effort to manage individuals who should not be on campus and in the buildings, we are once again asking Residents to please wear their name tags so we can easily identify you. This requirement was stated in the March 24 Communique, but it is worth reminding everyone again. Also, if you are returning back to campus from a local drive to the grocery store or another essential stop without your name tag worn visibly, you will be instructed to proceed to our driving through screening station, where you will be screened.
- **PA Shelter in Place Order** – Per Pennsylvania Governor Wolf’s “stay at home” mandate, all Residents need to remain at home, except for essential trips. This includes not only travel outside our community, but also minimizing travel on our campus and in our buildings. When moving about, follow proper social distancing guidelines. Refrain from having meals at your neighbors or playing cards/games in close proximity to other Residents.
- **Residents in Isolation** – Residents who are currently in isolation since returning from a trip, but are asymptomatic for COVID-19, may still leave for essentials (groceries, medicine, dog walking, etc.). However, you must practice proper social distancing and proper hand washing.
- **Properly Sealed Trash Bags** – The brown handled meal carry out bags are being used by Residents for trash disposal; however, they do not close or seal. Residents are throwing them down the trash chutes, which results in the contents spilling out as the bag goes down the chute. Maintenance and Housekeeping then have to clean up the avoidable spills. Please use proper trash bags that seal or tie closed when throwing them down trash chutes.
- **Leadership Team Holding Virtual Meetings** – Several Residents have asked or commented about how Willow Valley Communities’ leaders are doing their part to keep each other safe. Please know that members of leadership are avoiding unnecessary in person meetings whenever possible. Members of the COVID-19 Response Team, which assembles daily, are meeting “virtually” from their own offices via online conferencing software.
- **Finally, we want to thank our Team Members who are adapting to new and changing parameters.** We appreciate their dedication to the Residents and their work here at WVC.

Thank you for your continued diligence during these times to help insure your safety and the safety of fellow Residents and Team Members at Willow Valley Communities.

*Denny*—Dennis Griest, President & Chief Financial Officer