

April 9, 2020

# Communiqué

## Coronavirus Update

### NEW PROTOCOLS IN PLACE FOR WVC RESIDENTS – EFFECTIVE THURSDAY, APRIL 8, 2020

As part of our ongoing efforts to mitigate the spread of Coronavirus (COVID-19) at Willow Valley Communities, we are making purposeful changes to the traffic patterns and screening processes on both campuses. These changes will affect Residents. As indicated in PA Governor Wolf's mandate, Residents should leave home only for essential purposes such as medications, groceries and/or medical appointments. Willow Valley Communities strongly encourages you to limit or eliminate outings unless absolutely necessary.

### RESIDENTS LEAVING WVC PROPERTY MUST BE SCREENED UPON RE-ENTRY

Beginning 5:00 PM on Thursday, April 9, 2020, any Resident leaving WVC property for any reason, will be screened upon his or her return; there are no exceptions. Upon return to campus, all cars will be routed through the screening stations, where a masked Team Member will approach the car and take a forehead temperature utilizing an infrared thermometer. The Team Member will then ask four questions (of the driver and passengers):

1. Do you have signs or symptoms of a respiratory infection, such as fever, cough, shortness of breath, or sore throat?
2. In the last 14 days, have you had *known* DIRECT CONTACT (within 3-6' for more than 15 minutes) with someone with a confirmed diagnosis of COVID-19, or someone who is under investigation for COVID-19, or who has a respiratory illness?
3. In the last 14 days, have you traveled internationally, or have you taken any trips on cruise ships?
4. Do you work or provide care at a facility, other than Willow Valley Communities, where COVID-19 has been identified?

Any Resident with a temperature of 100.0 degrees or higher; or, who answers YES to any of these questions, will be directed to our Clinical Screener for follow up. A Resident whose temperature is below 100.0, and answers NO to all four questions, will be allowed to continue through the check-point to their residence.

### NEW TRAFFIC PATTERNS ON BOTH CAMPUSES

Also beginning 5:00 PM on Thursday, April 9, 2020:

#### MANOR CAMPUS:

All automobile traffic will continue to enter/exit through the Arbor View entrance off of Locust Lane; BUT cars will no longer have access to drive through the 'E' building parking lot to individual residences. All automobile traffic will be directed through the Drive-Thru Screening Checkpoint at Manor Club.

*(over please)*

**LAKES CAMPUS:**

Red Rose Buses and large delivery trucks will continue to be given access through the Beaver Valley Pike entrance. All other automobile traffic, including Residents, must enter/exit the Lakes Campus via the Peach Bottom Road Entrance by the Cultural Center's upper level. All incoming traffic will be directed through the Drive-Thru Screening Checkpoint in front of the Cultural Center. Please note that we have received temporary approval from West Lampeter Township to allow traffic to turn left when exiting onto Peach Bottom Road.

Thank you for continuing to be diligent during these times to help insure your safety and the safety of fellow Residents and Team Members at Willow Valley Communities.

*Denny* — Dennis Griest, President and Chief Financial Officer