



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: April 22, 2020
Subject: Positive COVID-19 Team Member at Manor North

A Team Member working in Independent Living at Manor North has tested positive for COVID-19. The source of this Team Member's COVID-19 exposure is known, and is not affiliated with Willow Valley Communities.

Willow Valley Communities is following protocols for contact with appropriate government agencies. Upon learning of this Team Member's positive test result, Willow Valley Communities immediately initiated its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Team Member may have had direct close contact in our communities within a specified period. That tracing process determined that no persons, Residents or Team Members, had direct close contact with the COVID-19 positive Team Member.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020. A complete list of Willow Valley Communities' risk mitigation action steps is found at our COVID-19 webpage: www.willowvalleycommunities.org/coronavirus

For the health and safety of all Residents and Team Members, please remember to abide by proper social distancing guidelines – key to slowing the spread of COVID-19. This means physical separation of people – putting space between yourself and others by keeping at least six feet apart. Willow Valley Communities has been asking Residents to practice social distancing for several weeks, since it was first recommended by the Centers for Disease Control as a key precaution to help prevent transmission of COVID-19. As we've said before, *do not congregate; do not gather*. Maintain six feet of distance between yourself and others.