



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: April 16, 2020
Subject: Positive COVID-19 Resident

An Independent Living Resident on the Lakes Campus tested positive today for COVID-19. Following the onset of respiratory illness symptoms, the Resident had been isolating since April 5. The Resident has subsequently been moved to The Glen's COVID-19 observation unit. This dedicated unit will follow specific COVID-19 protocols developed from CDC, CMS, and Department of Health recommendations. The unit has designated Team Members specially trained on these protocols. The Resident is under the care of their personal physician and the Willow Valley Communities COVID-19 team.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities will contact every known person (Residents and/or Team Members) with whom the affected Resident has had direct contact in the community within a specified period. Persons who have had close contact with the COVID-19 positive Resident will be notified and will be asked to follow government health agency protocols to mitigate further transmission risk; these could include self-monitoring, screening, and/or isolation.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020.