



To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: April 14, 2020
Subject: Positive COVID-19 Team Member at Manor North

Today we learned that a Team Member working at Manor North has tested positive for COVID-19. The Team Member's most recent work day at Willow Valley Communities was March 27, 2020. The 17 days that have elapsed since this date are beyond the CDC-designated 14-day period of risk.

Willow Valley Communities is following protocols for contact with appropriate government agencies. Willow Valley Communities has completed its contact tracing protocols to ascertain known person (Residents and/or Team Members) with whom the affected Team Member may have had direct close contact in the community within a specified period. That process determined that <u>no</u> persons had direct close contact with the COVID-19 positive Team Member.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020. A complete list of Willow Valley Communities' risk mitigation action steps is found at our COVID-19 webpage: www.willowvalleycommunities.org/coronavirus

For the health and safety of all Residents and Team Members, please remember the following:

## 1. PA Shelter in Place Order

Per Pennsylvania Governor Wolf's "stay at home" mandate, all Willow Valley Communities Residents need to <u>remain at home</u>, except for *essential* trips. This includes not only travel outside our community, but also curtailing travel on our campus and in our buildings. It is critical to follow proper social distancing guidelines. <u>This means that Residents should not congregate or gather in groups</u>. Do not have meals at your neighbors or play cards/games in close proximity to other Residents.

## 2. Importance of Social Distancing

Remember to abiding by proper social distancing guidelines – key to slowing the spread of COVID-19. This means physical separation of people – putting space between yourself and others by keeping at least six feet apart. Willow Valley Communities has been asking Residents to practice social distancing for several weeks, since it was first recommended by the Centers for Disease Control as a key precaution to help prevent transmission of COVID-19. As we've said before, do not congregate; do not gather. Maintain six feet of distance between yourself and others.