



To:Willow Valley Communities ResidentsFrom:Dennis W. Griest, President and CFODate:April 6, 2020

Subject: Positive COVID-19 Team Member at Lakeside

Today we learned that a Team Member working in a non-caregiving role at Lakeside has tested positive for COVID-19. The Team Member's most recent work day at Willow Valley Communities was March 31, 2020.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities is contacting every known person with whom the affected Team Member has had direct contact in the community, a formal process referred to as *contact tracing*. Other Team Members who have had close contact with the COVID-19 positive Team Member have been notified and will be asked to follow government health agency protocols for self-monitoring and daily screening. Residents, if any, who have had close contact with the COVID-19 positive Team Member will be notified and will be in isolation.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020.

Please remember that the most up-to-date information, along with a question and answer function, is available at our COVID-19 webpage: <u>www.willowvalleycommunities.org/coronavirus</u>

COVID-19 is a very serious situation. For the health and safety of all Residents and Team Members, please remember the following:

1. PA Shelter in Place Order

Per Pennsylvania Governor Wolf's "stay at home" mandate, all Willow Valley Communities Residents need to <u>remain at home</u>, except for *essential* trips. This includes not only travel outside our community, but also curtailing travel on our campus and in our buildings. It is critical to follow proper social distancing guidelines. <u>This means that Residents should not congregate or gather in groups</u>. Do not have meals at your neighbors or play cards/games in close proximity to other Residents.

2. Resident Testing for COVID-19

Residents <u>must</u> inform WVC Resident Nursing if/when you are going for COVID-19 test, or if you have COVID-19 symptoms.