



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: April 3, 2020
Subject: Positive COVID-19 Team Member at The Glen

Today we learned that a Team Member working at The Glen has tested positive for COVID-19. Prior to today's positive test result, the Team Member has been self-isolating at home this entire week.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities is contacting every known person with whom the affected Team Member has had direct contact in the community. Other Team Members who have had close contact with the COVID-19 positive Team Member have been notified and will be asked to follow government health agency protocols for self-monitoring and daily screening. Residents who have had close contact with the COVID-19 positive Team Member will be notified and will be in isolation.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available. Willow Valley Communities has been closed to visitors since March 13, 2020.

COVID-19 is a very serious situation. For the health and safety of all Residents and Team Members, you are asked to heed the following:

1. PA Shelter in Place Order

Per Pennsylvania Governor Wolf's "stay at home" mandate, all Willow Valley Communities Residents need to remain at home, except for *essential* trips. This includes not only travel outside our community, but also curtailing travel on our campus and in our buildings. It is critical to follow proper social distancing guidelines. This means that Residents should not congregate or gather in groups. Do not have meals at your neighbors or play cards/games in close proximity to other Residents.

2. Resident Testing for COVID-19

Residents must inform WVC Resident Nursing if/when you are going for COVID-19 test, or if you have COVID-19 symptoms.

3. Resident Compliance with COVID-19 Protocols

In the best interest of everyone's safety, adherence to Willow Valley Communities' COVID-19 announced policies and procedures is required. Violations will not be tolerated. Willow Valley Communities reserves the right to take action with violators that includes up to potentially terminating the violator's Resident's Agreement.