

March 24, 2020

Communiqué

Coronavirus Update

Willow Valley Communities continues to monitor developments regarding the Coronavirus (COVID-19). As we have stated previously, this is a fluid situation, with new information coming daily. We continue to adapt to the guidance and requirements provided to us. At this time, **there are no known cases of COVID-19 present at Willow Valley Communities.**

Please note the following informational updates and announcements:

- To help slow down the spread of COVID-19, we are all wise to practice ‘social distancing.’ For clarification, specific recommendations for social distancing are as follows:

To stop the spread of coronavirus, health and government officials recommend avoiding large gatherings, defined as 10 or more people, and maintaining a distance of 6 feet from other people. This reduces the chance of contact with those knowingly or unknowingly carrying the infection.

- As a reminder, please follow Pennsylvania Governor Wolf’s strong recommendation to distance yourself from others. As the Governor has stated, “...it is essential to keep as many Pennsylvanians as possible away from each other. With the knowledge of how quickly and easily this disease spreads, I ask all Pennsylvanians to stay home.” If you must leave our campuses, and you have someone coming to transport you, you must be picked up and dropped off at the main entrances of our independent living buildings (i.e., concierge desk).
- Over the past few days, you have seen Willow Valley Communities taking more stringent steps to secure and limit access to our campuses. This includes nearby neighbors to our community. At this time, pedestrians and others who are not affiliated with Willow Valley Communities (e.g., kids fishing, skate boarding, riding bikes, couples with babies in strollers, etc.) are not permitted on either WVC campus. The WVC Security Team will advise them to leave our property. In an effort to manage those individuals who should not be on campus and in the buildings, we are asking that Residents please wear their nametags so that we can easily identify you.
- A new question and answer (Q&A) function has been added to Willow Valley Communities’ COVID-19 website (www.willowvalleycommunities.org/coronavirus). This is the place for Residents, family members, and Team Members to get answers to Coronavirus questions that relate to our community. On the web page, you’re able to ask a question, as well as see what others have asked, along with Willow Valley Communities’ responses.

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- In accordance with social distancing guidelines, we have postponed or closed various programs, events, and venues. Please be advised that as of yesterday, the Manor North pool is closed until further notice.
- Our new Culinary Services practices (previously announced) mean that many to-go containers must be disposed of properly. Please make sure that all to-go containers are being bagged/tied and placed in the trash. These items (take-out containers, Styrofoam, bags, etc.) are not part of the Lancaster County “Big Four” Recycling Program and should *not* be placed in the recycling bins.

Please continue to be diligent during these times to help insure your safety and the safety of others.

I will end this Communique on an upbeat note. Watch Willow Valley Communities Residents come together by visiting the following Facebook page: <https://www.facebook.com/willowvalleycommunities/videos/615546985968274/>

Denny—Dennis Griest, President & Chief Financial Officer